

FROM THE PRESIDENT



We are well into 2010 and are looking forward to helping our clients get back on track. Looking back on 2009, we, like many others, faced challenges due to the conditions of the economy. However, we are very optimistic for the future and what is ahead for our clients and firm.

To help us move towards the future and grow, it is beneficial for us to again look at the feedback we have received. We appreciate the compliments and suggestions, whether it is given during a client interview, an informal comment to a team member, or from our annual survey. Everyone at the firm is regularly informed of these comments and our scores. We really make an effort to improve the areas where we are lacking and to utilize client suggestions.

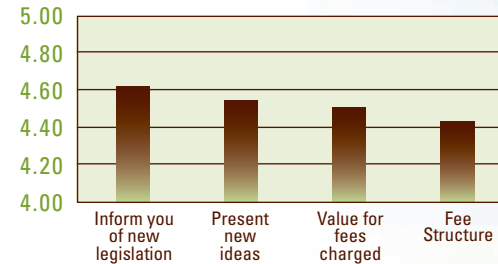
Please continue to keep the positive feedback and constructive comments coming.

We thank you for your continued support!

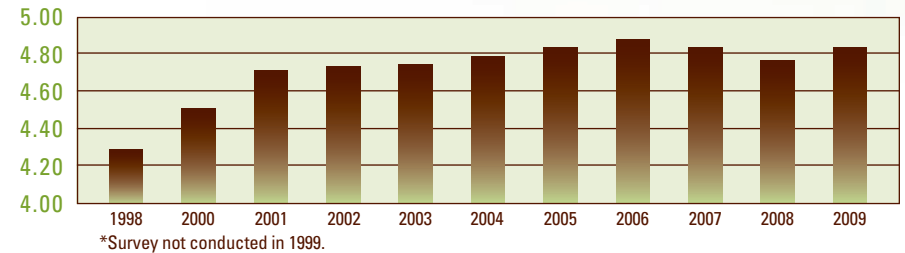
Jeff Neuman
President, Barnes Wendling



2009 LOWEST RATED CATEGORIES



OVERALL RATING



An important aspect of succeeding in any business is to assess your strong points as well as those which need improvement. Barnes Wendling takes seriously the opinions of our clients and looks to strengthen those areas in which you felt needed attention.

Our goal, therefore, is to keep our clients abreast of changing regulations, new or revised legislation and updated rules which may affect you or your company's financial situation. We will review your needs and keep you informed as to what is critical to your business.

Today's financial environment offers a multitude of options and many new ideas. Some of these may be a benefit to our clients, so we look forward to presenting those opportunities to them so that they may be informed of the choices available.

And finally, in this economic climate, everyone is looking for more value for their dollar. At Barnes Wendling, we believe that you deserve maximum service for your money. With that in mind, it is our desire to give you the best possible service at a reasonable fee.

We look forward to hearing your comments and suggestions in the coming year as to how we can continue to build our relationships with you.

Please review recent client comments on the back cover of this brochure. ►