

CLIENT COMMENTS

"The knowledge you supply helps me in purchasing items for my business that are appropriate to deduct. No waste of limited funds. Thank you." — Joanne Acevedo

"Excellent communication at all levels." — John Allen, Kaufman Container

"The team has provided me with tax planning and guidance with potential partner buyouts. Value added consulting has always been there from the Barnes team." — Joel Kaminsky, Barnaby, Ltd.

"I have utilized the services of Barnes Wendling for more than 39 years, 33 of them as president of the Great Lakes Towing company and several other affiliates of the Great Lakes Group. The firm is also utilized by our family and daughters for our personal accounting needs. Their tax advice and performance are above expectations." — Ronald C. Rasmus



1.800.369.6375
www.barneswendling.com



The background of the right side of the page features a collage of various numbers in different sizes and colors (white, grey, yellow) scattered across a light background. On the right side, there is a vertical sequence of three circular icons: a sad face, a neutral face, and a happy face. A hand is shown pointing at the happy face icon, which is highlighted with a bright glow.

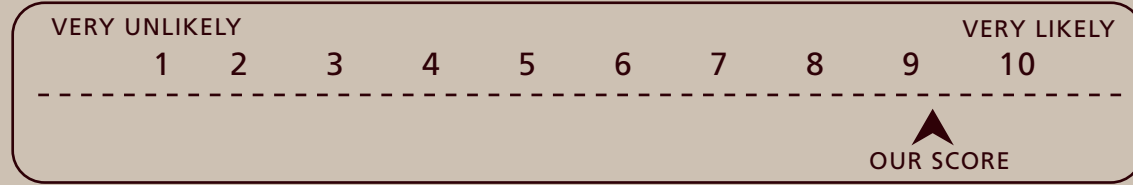
CLIENT SATISFACTION BEYOND THE NUMBERS

A focus on valuable insights for the future

2022

NET PROMOTER SCORE = 75%*

HOW LIKELY OUR CLIENTS WOULD REFER US TO A FRIEND OR ASSOCIATE



*2022 ACCOUNTING INDUSTRY AVERAGE = 39%

We are in constant communication with our clients and take their needs and wants into strong consideration when planning for the future.

We are always aiming for a top score and if we receive average or lower ratings, we will contact the client to find a resolution.

2022 INSIGHTS & UPDATES

SHARE CONTENT IMPORTANT TO OUR CLIENTS

We are always striving to produce quality and informative content for our clients.

We continuously research topics and follow tax and accounting publications to provide the most up-to-date information on our website and social channels.

Content format includes:

- Blog Posts
- Newsletters
- Better Business with Barnes Podcast

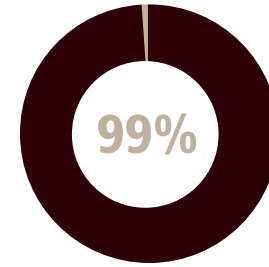
AWARD WINNING FIRM

At Barnes Wendling CPAS we work hard and play hard. We have developed an outstanding culture and have created a team that truly loves working here; recognized through the following awards:

NorthCoast 99 - We are proud to be a 2022 Northcoast 99 Award winner for the 12th year. This involves an extensive application process and recognizes 99 great workplaces for top talent throughout Northeast Ohio.

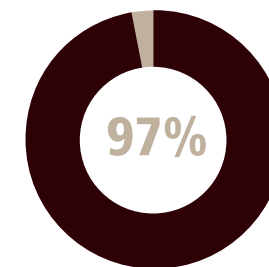
Top Workplaces - We also received the 2022 Top Workplaces Award by cleveland.com and The Plain Dealer. Winners of the award were based solely on employee feedback gathered through a third-party survey.

SERVICE TEAM



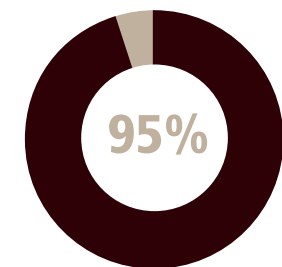
Are courteous & professional

SERVICE TEAM



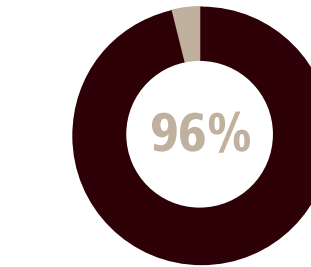
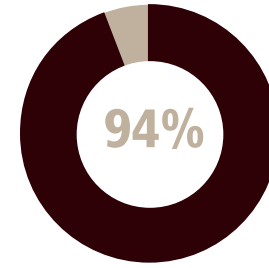
Are competent

SERVICES PROVIDED



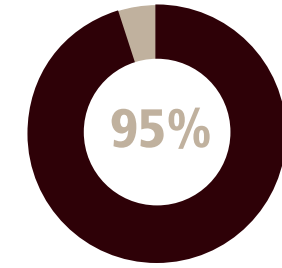
Accuracy of reports

OVERALL SATISFACTION



Accessible when I need assistance & Knowledgeable about my business

COMMUNICATION



Timely return of calls and emails